

Ontario Enhanced Driver's Licence Applicant's Guide



ServiceOntario.ca

Introduction

Effective June 1, 2009, the United States (U.S.) government implemented the Western Hemisphere Travel Initiative (WHTI), which requires all travellers entering the United States to present a passport or other accepted secure document that establishes the bearer's identity and citizenship to enter the U.S. at land or water border crossings.

The Ontario government worked with the Canadian and United States governments to develop the Ontario enhanced driver's licence (EDL) as an accepted secure document under the WHTI.

A valid passport or NEXUS card is still required to enter the United States by air.

Switching to an enhanced driver's licence is a matter of choice. It is ideal for licensed drivers who frequently travel to the U.S. by motor vehicle. It is less expensive than a passport and can be conveniently stored inside a wallet just like a regular driver's licence.

This guide provides more information about the EDL and outlines the requirements and application process to get an enhanced driver's licence.

If you do not find the information you are looking for, please contact:

- Monday to Friday 8:30 a.m. to 5:00 p.m.

- ServiceOntario contact centre

GTA: 416-326-1234

Toll-free (Canada): 1-800-267-8097

TTY GTA: 416-325-3408

TTY Toll-free (Canada): 1-800-268-7095

- visit ServiceOntario.ca

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Section 1: About the enhanced driver's licence

What's different about an enhanced driver's licence (EDL)?

Like your existing driver's licence, an enhanced driver's licence (EDL) allows you to drive under the provision of the *Ontario Highway Traffic Act*. The difference is that the EDL also denotes Canadian citizenship and contains some information and security features that allow you to cross into the United States at land and water border crossings.

The EDL card is similar in appearance to the regular Ontario driver's licence with the addition of the symbol CAN which denotes Canadian citizenship, the title on the card as well as a Machine Readable Zone (MRZ) on the back of the card.



A Radio Frequency Identification (RFID) chip is embedded into the card. The chip, which is not visible, contains a unique identification number only and does not contain any personal information. At the U.S. port of entry, an RFID reader will retrieve this reference number and transmit it to the U.S. Customs and Border Protection network, when the traveller attempts to enter into the United States. Data encryption, secure networks and firewalls protect the information while it is being transmitted. U.S. Customs and Border Protection (CBP) uses the reference number to query the Ontario EDL records securely stored in Canada by the Canada Border Services Agency (CBSA). CBSA retrieves the record and securely sends the information to CBP to help determine the holder's identity and potential admissibility into the United States.

A protective sleeve is provided with your EDL card to help shield your personal Radio Frequency Identification (RFID) number. It is recommended that you always keep your EDL card inside the sleeve and only remove it when you are using it at U.S. or Canadian ports of entry or if asked by any police officer to show your driver's licence.

How will my personal information be protected?

The Ontario Government and the Government of Canada are committed to respecting and protecting your privacy rights.

The EDL contains the same state-of-the art fraud prevention measures already in place on the Ontario driver's licence such as laser engraved photo and signature, a fine line background, 2D barcode, secondary photo and ultraviolet features.

The personal information collected and used during the EDL application process will consist of the information you supply on your application forms and questionnaires plus any information used as evidence of identity and citizenship.

Personal information related to your EDL application is collected under the authority of the *Photo Card Act, 2008*. If you have any questions about the collection or use of your personal information collected, please call the Operations Manager, ServiceOntario, at 416-326-1234 (GTA) or toll-free at 1-800-267-8097 (Canada). TTY users please call 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada). You may also write to the Supervisor, Ministry of Transportation, Licensing Administration and Support Office, Main Floor, Building A, 1201 Wilson Ave., Downsview ON M3M 1J8.

Personal information and access to that information is protected under the statutes of the *Privacy Act* and the *Access to Information Act*. For federal information and privacy protection enquiries, you may contact the Canada Border Services Agency at 1-800-461-9999 or at www.cbsa-asfc.gc.ca/menu-eng.html or Citizenship and Immigration Canada at Citizenship and Immigration Canada 1-888-242-2100 or online at www.cic.gc.ca/english/department/atip/faq.asp.

For United States privacy protection enquiries, you may contact the U.S. Customs and Border Protection at www.cbp.gov.

What's the difference between an enhanced driver's licence and a passport?

A passport is an acceptable travel document for entry into the United States as well as other countries by land, water and air modes.

The Ontario EDL is acceptable for entry into the U.S. by land and water only, i.e., by car, train, bus or boat. An EDL is not acceptable if you enter the U.S. by air mode.

Countries other than the U.S. may not necessarily accept the EDL as sufficient identification and you should always check entry requirements of other countries you may be visiting before leaving Canada.

Section 2:

Applying for an enhanced driver's licence

Eligibility requirements

There are certain basic criteria that you must meet to qualify for an EDL, you must:

- be a Canadian citizen by birth or naturalization
- hold a valid Ontario driver's licence (standalone M1 licence holders are not eligible), and
- be an Ontario resident.

In addition, there must be no restrictions to your ability to travel outside of Canada due to any government-ordered travel restrictions. For more information, please refer to the [Entitlement to Travel Questionnaire](#).

Step by step application process

To apply for an EDL, you must make an appointment and attend an in-person interview at a ServiceOntario centre that offers the [full suite of EDL services](#).

1. Booking an appointment

Appointments must be booked prior to attending an EDL service centre. You can book an appointment online at ServiceOntario.ca/Appointment or by phoning ServiceOntario at 416-326-1234 (GTA) or 1-800-267-8097 (toll-free). TTY users please call 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada). You will be required to input your driver's licence number when you are booking an appointment.

2. Completing the EDL questionnaires and forms

You will be required to download and print copies of the documents listed below and complete the information as requested prior to attending your scheduled appointment. Do not sign the forms as they must be signed during your in-person EDL application interview.

[Guide to Completing the Citizenship Questionnaire](#)
[Citizenship Questionnaire](#)
[Personal Information Consent Form](#)
[Entitlement to Travel Questionnaire](#)

You must provide proof of identity (legal name, date of birth and signature) and documentary evidence of Canadian citizenship. Only original documents are accepted – copies are not permitted. Please refer to [Appendix A](#) for acceptable identification.

Customers applying for an enhanced driver's licence who hold a Canadian Citizenship Certificate dated on or after February 1, 2012, **must provide this certificate accompanied by a valid Canadian Passport.**

You must present documents that support your current full legal name. If your current legal name is different from the name on your proof of citizenship document, or if your driver's licence does not show your current legal name, you will also need to present a document to show the link between the two names.

3. The interview appointment

Before you leave home, check that you have your completed forms and the [proof of identity documents](#) as required. Allow approximately 15 minutes for the appointment.

During a pre-screening interview, you will be asked to provide proof of identity and documentary evidence of Canadian citizenship and you will be asked to sign the required forms and questionnaires. Your documents will be reviewed and a number of questions will be asked relating to your citizenship and eligibility for an EDL. You will also be asked to pay the required \$40 EDL application fee. You can pay by cash, credit card, money order, certified personal cheque or debit card.

If you meet all the requirements of the EDL pre-screening process, you will then continue with an EDL application interview. During this interview, you will be asked a number of additional questions that will help verify your identity and confirm you have submitted satisfactory evidence of your Canadian citizenship.

If you meet all the requirements of the interview, your photo will be taken and your signature recorded. A temporary driver's licence will be issued to you for use until your EDL card arrives by secure delivery or you may choose to pick it up at one of the ServiceOntario centres listed here (ServiceOntario.ca/FindServices). You will be required to sign for your new EDL card upon delivery or pick up.

Please note that the temporary driver's licence is not acceptable for entry into the United States.

If at the time you apply for an EDL your driver's licence is up for renewal, the applicable driver's licence renewal fee will be added to the EDL fee. The EDL expiry date will coincide with your driver's licence expiry date.

Section 3:

Travelling with an enhanced driver's licence

Your EDL will be accepted as a valid cross-border document denoting identity and Canadian citizenship for entry into the U.S. at all land and water border crossings. You will not be able to use your EDL to travel into the United States by air.

Select U.S. land and water border crossings will be equipped with RFID readers located at the stop sign as you approach the U.S. CBP booth. You should remove your EDL from its protective sleeve and display the card to the RFID reader. If there are no RFID readers, the U.S. CBP officer will swipe the machine readable zone on the back of your EDL card through a document reader.

CBP will query the CBSA database in Canada, and your EDL information will then be securely transmitted to the U.S. Customs and Border Protection Officer.

Three reminders!

1. While the EDL will be recognized by U.S. border officials, keep in mind that no document can guarantee admission into another country. Please ensure that you have supporting identification in case you are asked for it.
2. The EDL cannot be used if you are entering the United States by air. In this case, you will need to have a valid passport or other secure document such as a NEXUS card.
3. If travelling to a country other than the U.S., you will need to check requirements to determine whether or not the EDL would be sufficient identification for entry.

Your return to Canada

Document requirements and procedures to enter Canada have not changed. Your EDL denotes your identity and citizenship and may be used for re-entry into Canada. If you need more information, please contact Canada Border Services Agency at 1-800-461-9999 (toll-free Canada), 1-866-335-3237 (toll-free TTY) or online at www.cbsa-asfc.gc.ca.

Section 4:

Replacing a lost or stolen enhanced driver's licence

What to do if your EDL is lost or stolen?

Immediately advise your local police department and file a report.

As soon as possible, visit a ServiceOntario centre that offers the [full suite of EDL services](#).

Bring your original birth certificate or other evidence of citizenship and a second piece of original identification (see [Appendix A](#)) to confirm your signature and identity and the \$15 replacement fee. You will need to provide the police report or file number.

A temporary driver's licence will be issued to you for use until your EDL card arrives by secure delivery or you may choose to pick it up at one of the ServiceOntario centres listed here ([ServiceOntario.ca/FindServices](#)). You will be required to sign for your new EDL card upon delivery or pick up.

Please note that the temporary driver's licence is not acceptable for entry into the United States.

What to do if your EDL is lost or stolen while you are outside of Ontario?

An enhanced driver's licence cannot be replaced from outside of Ontario.

If you are returning to Ontario within 6 months, the Ministry of Transportation can mail you a temporary driver's licence (not an enhanced driver's licence), provided that your driver's licence is valid and not cancelled or under suspension.

When you return to Ontario, please visit a ServiceOntario centre that offers the [full suite of EDL services](#) to replace your card. You will be required to provide your original birth certificate or other evidence of citizenship and a second piece of original identification (see [Appendix A](#)) and pay the replacement fee.

If you are going to be away longer than 6 months, the Ministry of Transportation may replace your EDL with a regular driver's licence provided it is valid and not cancelled or under suspension. When you return to Ontario, please visit a ServiceOntario centre that offers the [full suite of EDL services](#) to replace your card. You will be required to provide your original birth certificate or other evidence of citizenship and a second piece of original identification (see [Appendix A](#)) and pay the \$15 replacement fee.

For information on how to apply for a replacement from outside Ontario, please visit [ServiceOntario.ca](#) or call the ServiceOntario at 416-326-1234 (GTA) or 1-800-267-8097 (toll-free Canada). TTY users please call 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada).

Section 5:

Changing personal information on your enhanced driver's licence

Personal identity changes

All changes for name, date of birth, gender and height, must be processed at a ServiceOntario centre that offers the [full suite of EDL services](#). Be sure to bring your EDL, your original birth certificate or evidence of citizenship, proof of your change, plus one other piece of identification from [Appendix A](#).

Address changes

Address changes may be done at any ServiceOntario centre.

Visit ServiceOntario.ca/FindServices to find the centre nearest you.

Other enhanced driver's licence changes

The following data licensing changes for an enhanced driver's licence (EDL) holder may be made at any ServiceOntario centre:

- class/endorsement downgrades
- adding a vision condition, and/or
- removing the "enhanced" (E) portion of the licence to change the status to a regular driver's licence, at the EDL holder's request.

Class/endorsement changes (other than downgrades) and adding a licence condition (other than vision) can only be processed by a DriveTest centre or at the ServiceOntario centre at 777 Bay Street (College Park) in Toronto.

When in conjunction with a driver examination service, DriveTest centres may also process address or class changes, add or remove a licence condition or endorsement e.g., "Z" endorsements, hand controls, etc., or change the status of an EDL to a regular driver's licence.

Reminder: Name, date of birth, gender and height changes can only be processed in person at a **ServiceOntario centre that offers the [full suite of EDL services](#)**.

Licence status change - voluntary surrender of enhanced portion of an enhanced driver's licence

EDL holders may voluntarily decide to surrender the enhanced (E) portion of their EDL (i.e., revert back to a regular driver's licence (DL)). In this case, surrendering an EDL does not cancel the related driver's licence. EDL application/licensing fees are non-refundable.

The EDL holder must surrender their EDL card when processing a voluntary licence status change at a ServiceOntario centre or DriveTest centre.

Section 6: Renewing an enhanced driver's licence

EDL holders must renew their licence at a ServiceOntario centre that offers the [full suite of EDL services](#).

The EDL holder will be required to complete a Driver's Licence Renewal Application (sent to the holder via mail) and then complete the EDL Renewal Questionnaire form at the office.

The EDL card must be presented as proof of citizenship and identity. This EDL card is kept by the renewing office. A temporary driver's licence will be issued to you for use until your EDL card arrives by secure delivery or you may choose to pick it up at one of the ServiceOntario centres listed here (ServiceOntario.ca/FindServices). You will be required to sign for your new EDL card upon delivery or pick up.

Please note that the temporary driver's licence is not acceptable for entry into the United States.

The cost to renew an EDL is \$40 in addition to any other licensing fees.

Section 7:

Frequently asked questions

This section provides a list of our most frequently asked questions. Some of the information you will have already read in the main sections of this guide. If you do not find the answer you are looking for, please contact ServiceOntario at 416-326-1234 (GTA) or 1-800-267-8097 (toll-free Canada). TTY users please contact 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada).

General questions about the enhanced driver's licence (EDL)

1. What is an EDL?
2. Who should get an EDL and why?
3. Where can I use my EDL?
4. Am I required to get an EDL?
5. If I get an EDL, can I keep my old driver's licence?
6. Does an EDL look different from a regular driver's licence?

1. What is an EDL?

An enhanced driver's licence contains the same information as an Ontario driver's licence but also identifies the driver as a Canadian citizen. This additional information, as well as other features such as an RFID chip and MRZ, allows the driver to use their EDL as an alternative to a passport to enter the U.S. by land or water.

2. Who should get an EDL and why?

The EDL is ideal for any licensed driver who frequently travels to the U.S. by motor vehicle or boat. It is less expensive than a passport and can be conveniently stored inside a wallet, just like a regular driver's licence.

3. Where can I use my EDL?

The EDL can only be used for travel to the United States by land or water modes, i.e., car, bus, train or boat. The EDL cannot be used to enter the United States by air mode. Ontarians who fly to the U.S. will be required to present a valid passport or a NEXUS card. Travellers should check the entry requirements of other countries before leaving Canada because an EDL may not be recognized in other countries.

4. Am I required to get an EDL?

No. Getting an EDL is completely voluntary.

5. If I get an EDL, can I keep my old driver's licence?

No. Drivers may hold either a driver's licence or an enhanced driver's licence, not both. The EDL can be used exactly the same way as a regular driver's licence and can also be used as an alternative to a passport to enter the U.S. by land or water.

6. Does an EDL look different from a regular driver's licence?

The EDL looks similar to the regular Ontario driver's licence with the addition of the symbol CAN which denotes Canadian citizenship, the title on the card as well as a Machine Readable Zone (MRZ) on the back of the card.

About eligibility, applying for and receiving an enhanced driver's licence (EDL)

1. Who is eligible for an EDL?
2. Can I get an EDL if I hold a novice class driver's licence?
3. Do I need to pass a knowledge test or driving test to get an EDL?
4. I am not a Canadian citizen but I do have an Ontario driver's licence. Can I get an EDL?
5. How do I apply for an EDL?
6. What personal identification documents should I bring to the interview?
7. How do I book my appointment?
8. Why do I need an appointment to get an EDL?
9. Where do I apply for an EDL – where is my nearest ServiceOntario centre that offers the full suite of EDL Services?
10. How long will my appointment take?
11. Can I apply for an EDL at any ServiceOntario centre that offers driver and vehicle services?
12. Can someone else apply for an EDL on my behalf?
13. Can someone else pick up an EDL on my behalf?
14. If I book an interview today, how long will it take to get my EDL?
15. What if I do not receive my EDL before my temporary driver's licence expires?
16. What if I get suspended from driving - will my EDL still be valid?
17. How much does an EDL cost?
18. How do I pay for my EDL?
19. How often do I have to renew my EDL – for how long is my EDL valid?

1. Who is eligible for an EDL?

To be eligible to apply for an enhanced driver's licence, you must hold a valid Ontario driver's licence (except class M1), be a Canadian citizen, not have any travel restrictions, and be a resident of Ontario.

2. Can I get an EDL if I hold a novice class driver's licence?

Yes, G1, G2 and M2 novice class driver's licence holders are eligible to apply for an EDL. However, having an M1 class licence alone is not acceptable.

3. Do I need to pass a knowledge test or driving test to get an EDL?

No. You must already hold a valid Ontario driver's licence to apply for an EDL. Therefore, no test of your driving skills or knowledge is required.

4. I am not a Canadian citizen but I do have an Ontario driver's licence. Can I get an EDL?

No. You must be a Canadian citizen and hold a valid driver's licence to be eligible for an EDL.

5. How do I apply for an EDL?

To apply, you must first book an application interview appointment online at ServiceOntario.ca/Appointment. Once you have booked your appointment, you should download the appropriate forms and questionnaires as well as the list of identification documents you will need to bring with you to your appointment. The interview will take place at a ServiceOntario centre that offers the [full suite of EDL services](#).

Note: EDL appointments can also be booked by telephone at 416-326-1234 (GTA) or 1-800-267-8097 (toll-free Canada). TTY users please contact 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada).

6. What personal identification documents should I bring to the interview?

To find the most recent version of acceptable documents please proceed to [Appendix A](#) located in this guidebook.

7. How do I book my appointment?

To book your EDL application interview appointment, visit ServiceOntario.ca/Appointment or call 416-326-1234 (GTA) or 1-800-267-8097 (toll-free Canada). TTY users please contact 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada).

8. Why do I need an appointment to get an EDL?

Applying for an EDL is much like applying for a passport because you need to provide acceptable proof of identity and documentary evidence of citizenship. Prior to attending your interview appointment, you will need to complete a citizenship questionnaire, a personal information consent form and an entitlement to travel questionnaire. To download the forms you will need to bring, click here:

ServiceOntario.ca/EnhancedDriversLicence

Do not sign the forms; they must be authenticated in-person by a trained ServiceOntario Customer Service Agent at your interview.

9. Where do I apply for an EDL – where is my nearest ServiceOntario centre that offers the full suite of EDL Services?

Go to [Appendix B](#) for a list of ServiceOntario offices offering EDL services.

10. How long will my appointment take?

Your appointment will take approximately 15 minutes.

11. Can I apply for an EDL at any ServiceOntario centre that offers driver and vehicle licensing services?

No. You must go to a ServiceOntario centre that offers the full suite of enhanced driver's licence services.

12. Can someone else apply for an EDL on my behalf?

No. Persons applying for an EDL must attend their application interview appointment in person and present the required forms and sign in person at a ServiceOntario centre offering the [full suite of EDL services](#).

13. Can someone else pick up an EDL on my behalf?

If a third party is picking up the EDL, they will be required to present a letter or authorization and identification. The letter of authorization must include a statement from the EDL holder authorizing the ministry to release the card to the third party named in the letter, the EDL holder's current address, the EDL holder's driver's licence number and full name and signature.

14. If I book an interview today, how long will it take to get my EDL?

The time it takes to get your card will depend on the availability of appointments at each of the ServiceOntario centres that offers the [full suite of EDL services](#). Once you have successfully completed your application interview, your EDL card will arrive by courier in 4 to 6 weeks. You will be provided with a temporary licence in the interim. However, it is important to note that a temporary licence cannot be used for entry into the United States.

15. What if I do not receive my EDL before my temporary driver's licence expires?

Your temporary driver's licence is valid for 90 days. If you have not received your EDL card and your temporary driver's licence is close to the expiration date, visit your closest ServiceOntario centre offering the [full suite of EDL services](#) and apply for a replacement EDL. Bring your original birth certificate or other evidence of citizenship and a second piece of original identification from [Appendix A](#) to prove your identity.

16. What if I get suspended from driving – will my EDL still be valid?

If you are prohibited from driving due to suspension or cancellation, you must immediately surrender your EDL in person to any ServiceOntario centre.

Depending on the length of your suspension and only after you have satisfied all requirements for reinstating your driver's licence, you may either need to repeat an in-person application, including booking an appointment, pre-screening and interview to receive a new EDL card or you may qualify to replace your EDL card by simply paying the \$15 replacement fee.

For information regarding your driver's licence record, please visit ServiceOntario.ca/DriversLicence, or call ServiceOntario at 416-326-1234 (GTA) or 1-800-267-8097 (toll-free Canada). TTY users please contact 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada).

17. How much does an EDL cost?

The fee for an EDL is \$40 in addition to the cost of any other driver licensing fees .

18. How do I pay for my EDL?

Acceptable forms of payment are the same as for a driver's licence renewal, including cash, debit card, credit card, money order, certified personal cheque or a business cheque.

19. How often do I have to renew my EDL – how long is my EDL valid?

Your EDL expiry date will coincide with the expiry date on your driver's licence at the time that you apply. If your current driver's licence is due to be renewed, your EDL will be valid for the full term of your renewal.

About changing personal information and replacing a lost or stolen enhanced driver's licence (EDL)

1. How do I change the personal information on my EDL?
2. What should I do if my EDL is lost or stolen?
3. What should I do if my EDL is lost or stolen while travelling in the U.S.?

1. How do I change the personal information on my EDL?

All changes to personal information, such as name, date of birth, gender and height, must be processed at a ServiceOntario centre that offers the [full suite of EDL services](#).

Be sure to bring your EDL, your original birth certificate or evidence of citizenship, proof of your change, plus one other piece of identification from [Appendix A](#).

Address changes on EDLs must be made in person at any ServiceOntario centre.

2. What should I do if my EDL is lost or stolen?

Immediately advise your local police department and file a report.

As soon as possible, visit a ServiceOntario centre that offers the [full suite of EDL services](#).

Bring your original birth certificate or other evidence of citizenship and a second piece of original identification from [Appendix A](#) to prove your identity.

You will be issued a temporary driver's licence, until the replacement EDL is securely delivered to you.

Please note that the temporary driver's licence is not acceptable for entry into the United States.

3. What should I do if my EDL is lost or stolen while travelling in the U.S.?

An EDL cannot be replaced from outside of Ontario.

If you are returning to Ontario within 6 months, the Ministry of Transportation can mail you a temporary driver's licence (not an enhanced driver's licence), provided that your driver's licence is valid and not cancelled or under suspension.

When you return to Ontario, visit a ServiceOntario centre that offers the [full suite of EDL services](#) to replace your card. Bring your original birth certificate or other evidence of citizenship and a second piece of original identification to prove your identity from [Appendix A](#) and pay the replacement fee.

If you are going to be away longer than six months, the Ministry of Transportation may replace your EDL with a regular driver's licence provided it is valid and not cancelled or under suspension.

For information on how to apply for a replacement from outside Ontario, please visit [ServiceOntario.ca](#) or call ServiceOntario at 416-326-1234 (GTA) or 1-800-267-8097 (toll-free Canada). TTY users please contact 416-325-3408 (TTY GTA) or 1-800-268-7095 (TTY toll-free Canada).

Travelling with an enhanced driver's licence (EDL)

1. Can I have an EDL and a passport at the same time?
2. Can I use my EDL to travel to countries other than the U.S.?
3. Do I need my EDL to get back into Canada?

1. Can I have an EDL and a passport at the same time?

Yes. However, an EDL can only be used for entry into the United States by land or water modes. You will need a valid passport or NEXUS card if you wish to enter the United States by air mode.

2. Can I use my EDL to travel to countries other than the U.S.?

The Ontario EDL has been designed to meet U.S. land and water entry requirements only. Travellers should check entry requirements of other countries before leaving Canada.

3. Do I need my EDL to get back into Canada?

The Western Hemisphere Travel Initiative (WHTI) requires travelers to present an EDL or another secure document for travel into the U.S. by land and water. Canadian requirements have not changed as a result of the WHTI but an EDL can be used to assist in confirming someone's legal right of entry into Canada.

About personal information and identity theft

1. How will my personal information be protected?
2. Will my personal information be shared outside the Ontario government?
3. What is radio frequency identification (RFID) technology and how is it used in the EDL?
4. Can anyone access my personal information if they scan the RFID chip embedded in my EDL card?
5. What is a machine readable zone (MRZ)?
6. What will the Ontario Registrar General and other Canadian vital statistics agencies do with my personal information?
7. What will Citizenship and Immigration Canada do with my personal information?
8. What will the Canada Border Services Agency do with my personal information?
9. What will U.S. Customs and Border Protection do with my personal information?

1. How will my personal information be protected?

The personal information collected and used during the EDL application process will consist of the information you supply on your application forms, questionnaires and during the interview plus any information used as evidence of identity or citizenship.

The EDL contains the same state-of-the-art fraud prevention measures already in place on the Ontario driver's licence such as laser engraved photo and signature, a fine line background, 2D barcode and secondary photo. The EDL also contains an RFID chip and MRZ.

2. Will my personal information be shared outside of the Ontario government?

Your information will be shared with the Ontario Registrar General (or other Canadian vital statistics agencies), Citizenship and Immigration Canada, the Canada Border Services Agency and U.S. Customs and Border Protection.

3. What is radio frequency identification (RFID) technology and how is it used in the EDL?

RFID is a wireless technology that helps U.S. border officials quickly identify an EDL holder and confirm that the EDL being presented is legitimate. The RFID chip embedded in the EDL contains a number, unique to the EDL, that the U.S. will send to the Canada Border Services Agency (CBSA) to query and retrieve the EDL holder's personal EDL information.

4. Can anyone access my personal information if they scan the RFID chip embedded in my EDL card?

No. The RFID chip embedded in your EDL card does not contain any personal information, just a unique reference number.

For added protection, each EDL card comes with a security sleeve to prevent the RFID chip from being read by unauthorized sources. The EDL should be kept in the sleeve whenever you are not using it to enter into the United States or return to Canada. If the sleeve becomes torn or crumpled, it should be replaced.

5. What is a machine readable zone (MRZ)?

A MRZ is technology that encodes data in an optical character recognition (OCR) format. MRZs can typically be found on the identity page of a passport. The MRZ on an EDL will be used to provide more efficient processing at border crossings as well as an added security feature for fraud prevention. The information contained on the MRZ includes items such as name, date of birth and country of origin.

6. What will the Ontario Registrar General and other Canadian vital statistics agencies do with my personal information?

The information disclosed to the Ontario Registrar General and other Canadian vital statistic agencies will only be used to review and authenticate your birth information collected for the EDL application process.

7. What will Citizenship and Immigration Canada (CIC) do with my personal information?

The information disclosed to Citizenship and Immigration Canada may be used to review the citizenship information collected for the EDL application process to ensure your documentary evidence of Canadian citizenship has been accurately examined. CIC may also share limited personal information with the Ministry of Transportation (MTO), but with no other agency unless required to do so by law. The information shared with CIC is protected under provisions of the federal *Privacy Act*.

8. What will the Canada Border Services Agency do with my personal information?

The Canada Border Services Agency will act as an intermediary between the Ontario government and U.S. Customs and Border Protection.

Approved EDL applicant information will be sent to the Canada Border Services Agency for secure storage. When you arrive at a U.S. border station, U.S. CBP will query the CBSA database which, in turn, will forward the EDL information to U.S. Customs and Border Protection via a secure channel. This information will only be exchanged once your EDL is used at a border crossing. Prior to you using your card to enter the United

States, your information will not be shared.

The CBSA will also retain information on lost, stolen and otherwise invalid EDLs. The CBSA will share this information with other agencies only as authorized by law.

9. **What will U.S. Customs and Border Protection do with my personal information?**

Once your EDL has been used to enter the United States, your identification and citizenship information will be retained in a secure U.S. Customs and Border Protection database.

U.S. Customs and Border Protection may store, use and disclose your personal information to determine your eligibility to enter or remain in the U.S., or for any other purpose authorized by U.S. law.

Appendix A

Identity Documents (Documents must be original, valid and in good condition)	Data Elements			
	Legal Name	Date of Birth	Signature	Citizenship
LIST 1: Mandatory item				
Ontario Driver's Licence / Ontario Enhanced Driver's Licence / Ontario Temporary Driver's Licence	-	-	✓	-
LIST 2: One item from this list is mandatory. Original items from LIST 2 act as proof of Canadian citizenship.				
Canadian provincial or territorial government issued Birth Certificate (persons born in Canada)	✓	✓	-	✓
Canadian Citizenship (Certificate of Canadian Citizenship; also known as Canadian Citizenship Card with photo issued between 1954 and January 31, 2012)	✓	✓	✓	✓
Canadian Citizenship Certificate (issued on or after February 1, 2012) presented with a valid Canadian passport	✓	✓	✓	✓
Canadian Citizenship (Certificate of Canadian citizenship; also known as the wall mount or large format certificate without photo, issued between January 1, 1947 and February 14, 1977)	✓	✓	-	✓
Retention Certificate (issued between January 1, 1947 and February 14, 1977)	✓	✓	-	✓
Naturalization Certificate (issued before January 1, 1947)	✓	✓	-	✓
Registration of Birth Abroad Certificate (issued between January 1, 1947 and February 14, 1977 by Canadian Citizenship authorities)	✓	✓	-	✓
LIST 3: A minimum of one (1) item from this list is mandatory. Original items from LIST 3 act as proof of identity.				
Canadian Passport (Valid or expired less than 365 days)	✓	✓	✓	-
Government-issued certified copy of a marriage certificate in English or French. Translations must be ministry-approved in accordance with DP 2.2.8	✓	-	-	-
Secure Certificate of Indian Status Card (issued by Indian & Northern Affairs Canada)	✓	✓	✓	-
Certificate of Indian Status Card (laminated card issued by Indian & Northern Affairs Canada)	✓	-	✓	-
Ontario Health Card (red and white or photo version)	-	-	✓	-
Department of National Defence (NDI20) Card	-	-	✓	-
Change of Name Certificate	✓	-	-	-
Court Order, showing legal name, date of birth and contains a court seal; issued for name change, divorce or adoption	✓	✓	-	-
Canadian provincial or territorial government issued Identification Card with signature	-	-	✓	-
Ontario Student Card with signature	-	-	✓	-

Additional Information

1. Certificates of Canadian Citizenship issued on or after February 1, 2012.
2. Quebec-issued birth certificates issued on or after January 1, 1994 are acceptable. Quebec semi authentic birth certificates are not acceptable.
3. A Canadian Passport that is expired less than 365 days only satisfies the legal name, date of birth and signature data elements (See Note 4 below).
4. Passports and Ontario Health Cards which are in the process of being renewed and have been marked invalid (in writing or otherwise) are not acceptable.
5. Record of Marriage certificate is not acceptable. Documents must contain the registration number and be issued by the Office of the Registrar General or equivalent for the issuing jurisdiction.
6. An Ontario Health Card which bears a parent/guardian's signature cannot be used to meet the proof of signature requirement even if the applicant also added their own signature to the card.
7. Ontario Student Card must belong to and bear the applicant's signature, which must match the signature on the application form.

Appendix B

Locations of ServiceOntario centres offering the full suite of EDL services

CORNWALL

720 14th Street West, Unit 2
Cornwall ON K6J 5T9

THUNDER BAY

435 James Street South, Suite 113
Thunder Bay ON P7E 6T1
(off Arthur Street, Ontario Government
Building with circular driveway)

KINGSTON

1201 Division Street
Kingston ON K7K 6X4

TORONTO (Downtown)

777 Bay Street, Lower Level
College Park,
Toronto ON M5G 2C8

OTTAWA (Downtown)

110 Laurier Avenue West
Ottawa ON K1P 1J1
(corner of Elgin Street)

TORONTO (North York)

47 Sheppard Avenue East, 4th Floor
Unit 417
Toronto ON M2N 5N1
(south side of Sheppard Ave., half
block east of Yonge Street)

SAULT STE MARIE

420 Queen Street East, Suite 101
Sault Ste Marie ON P6A 1Z7

WINDSOR

400 City Hall Square East, Suite 205
Windsor ON N9A 7K6
(corner of McDougall Ave. and
University Ave., beside City Hall)

ST. CATHARINES

301 St. Paul Street
Mezzanine Level
St. Catharines ON L2R 7R4