Ontario Health Insurance Plan (OHIP) Document List

To switch your red and white health card to a photo health card, renew your card or apply for a new Ontario health card, you will need three documents – one from each list.

List 1 – Proof of Canadian Citizenship or OHIP-Eligible Immigration Status:
A document to prove you are a Canadian Citizen or hold another immigration status that makes you eligible for Ontario health insurance coverage.

List 2 – Proof of Residency in Ontario:
A document that displays your name and current home address and confirms that your primary place of residence is in Ontario.

List 3 – Proof of Identity:
A document that displays both your name and your signature.

All documents must be originals. Photocopies or print-outs of online bills or documents are not accepted.

The Ministry of Health and Long-Term Care and its agent, ServiceOntario, reserve the right to request additional documents.

List 1 – Proof of Canadian Citizenship or OHIP-Eligible Immigration Status
Choose one:
Canadian Citizens
- Valid Canadian Passport or Canadian Passport expired not more than five years
- Birth Certificate from a Canadian province or territory (issued under the Vital Statistics Act)
- Canadian Certificate of Registration of Birth Abroad
- Certified Statement of Live Birth from a Canadian province or territory
- Certificate of Canadian Citizenship or Certificate of Naturalization (paper document or card, not commemorative issue)
- Certificate of Indian Status (paper or plastic card)
- Registered Indian Record (certified)
- Temporary Confirmation of Registration Document

Permanent Residents / Landed Immigrants
- Valid Permanent Resident Card or Permanent Resident card expired not more than five years
- Canadian Immigration Identification Card
- Confirmation of Permanent Residence (IMM 5292, 5688)
- Record of Landing (IMM 1000)

Other Immigration Status
- Letter from Immigration and Refugee Board confirming Convention Refugee or Protected Person status
- Protected Person Status document
- Temporary Resident Permit (restrictions apply)
- Work Permit (proof of full-time employment in Ontario may be required – restrictions apply)
- Written confirmation from Citizenship and Immigration Canada that you are eligible to apply for Canadian citizenship under section 5.1 of the Citizenship Act (Canada)
- Written confirmation from Citizenship and Immigration Canada that you are eligible to apply for permanent residence in Canada
- Verification of Status (IMM 5716; IMM 5715)
- Certificate of Indian Status
- Certificate of Canadian Citizenship
- Canadian Immigration Identification Card
- Permanent residents / landed immigrants
- Temporary Confirmation of Registration Document
- Record of Landing (IMM 1000)
- Permanent Resident Card
- Permanent Resident card expired not more than five years
- Statement of Direct Deposit for Ontario Works or for Ontario Disability Support Program
- Statement of Employment Insurance Benefits Paid T4E
- Statement of Old Age Security T4A (OAS) or Statement of Canada Pension Plan Benefits T4A (P)
- Statement of Registered Retirement Savings Plan (RRSP), Registered Retirement Income Fund (RRIF) or Registered Home Ownership Savings Plan (RHOSP) from a financial institution (bank, trust company, credit union)
- Workplace Safety and Insurance Board Statement of Benefits T5007
- Canada Pension Plan Statement of Contributions

List 2 – Proof of Residency in Ontario
Choose one:
- Valid Ontario Driver’s Licence
- Temporary Driver’s Licence (only if accompanied by photo licence card with the same address)
- Valid Ontario Photo Card
- Utility bill received by mail (e.g. cable TV, hydro, gas, water)
- Monthly mailed bank account statements for savings or chequing accounts (does not include receipts, bank books, letters or automated teller receipts)
- Employer record (pay stub or letter from employer on company letterhead)
- School, college or university report card or transcript
- Child Tax Benefit Statement
- Income tax assessment (most recent)
- Insurance policy (home, tenant, auto or life)
- Mortgage, rental or lease agreement
- Ontario Motor Vehicle Permit (plate or vehicle portions)
- Property tax bill
- Statement of Registered Retirement Savings Plan (RRSP), Registered Retirement Income Fund (RRIF) or Registered Home Ownership Savings Plan (RHOSP) from a financial institution (bank, trust company, credit union)
- Workplace Safety and Insurance Board Statement of Benefits T5007
- Canada Pension Plan Statement of Contributions

List 3 – Proof of Identity
Choose one:
- Credit Card
- Valid Ontario Driver’s Licence or Temporary Driver’s Licence
- Valid Ontario Photo Card
- Canadian Immigration Identification Card
- Certificate of Canadian Citizenship (plastic card)
- Certificate of Indian Status (paper or plastic card)
- Confirmation of Permanent Residence (IMM 5292) (only if signature is displayed)
- Current employee ID card/document
- Current professional association licence
- Old Age Security Card
- Ontario Motor Vehicle Permit (plate portion)
- Passport (Canadian or foreign)
- Permanent Resident Card (only if signature is displayed)
- Record of Landing (IMM 1000)
- Student ID card
- Union card

Need more Information?
- Visit ServiceOntario.ca/HealthCard
- Call ServiceOntario at: 1-800-268-1154
- Toll-free: 416-314-5518
- Toronto Only: 416-314-5518
- TTY toll-free: 1-800-387-5559
- Visit ServiceOntario.ca/Appointment or call 1-888-376-5197 to see if a ServiceOntario centre in your community offers appointment booking.

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